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## Position Description

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Vacancy Title: **Senior Systems Engineer v (2.00) [Suva]**

Location: **Suva**

### Objective

The Senior Systems Engineer is responsible for the design, implementation, maintenance, and optimization of enterprise IT infrastructure across multiple sites. This role ensures high availability, performance, and security of core systems, while providing technical leadership to the IT operations team. The Senior Systems Engineer will work closely with cross-functional departments, clients, vendors, and security teams to deliver reliable and scalable solutions aligned with ISO27001, PCI-DSS, and other compliance frameworks.

### Outcomes

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#### Capital Stakeholders (Owners)

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##### 1. Infrastructure Design & Implementation

- Design, implement, and maintain server, storage, virtualization, and network environments (on-prem & cloud).
- Lead infrastructure upgrade, migration, and optimization projects (e.g., datacentre, DR, cloud transformation).
- Provide architectural direction for new solutions across compute, network, security, and telephony.
- Ensure all designs meet redundancy, scalability, compliance, and performance requirements.

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#### Product's Stakeholders

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##### 1. Systems Administration

- Manage and support:
  - Windows Server environments (AD DS, DNS, DHCP, GPO, PKI, RADIUS/NPS).
  - Microsoft 365 (Exchange Online, Entra ID, Teams).
  - VMware ESXi/VSAN/vCenter, Hyper-V.
  - Backup & DR systems (Veeam / Acronis / Azure Backup).
- Perform patching, updates, capacity planning, and lifecycle management.

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##### 2. Network & Security Engineering

- Support and manage network platforms:
  - Firewalls (Fortinet, Palo Alto, Cisco, Sophos)
  - Switches, VLANs, VPNs, SD-WAN
  - Wireless infrastructure
- Implement and maintain security controls:
  - MFA, DLP, SIEM (Exabeam / FortiSIEM), IDS/IPS
  - Endpoint protection (CrowdStrike / FortiClient / Defender)
  - Log management and audit trails
- Conduct security hardening and vulnerability remediation.

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##### 3. Cloud & Virtualisation

- Deploy and manage cloud solutions (Azure/AWS/GCP), including:
  - Virtual machines
  - Identity & access management
  - Network services (VNet, NSG, load balancers)
  - Application hosting
- Support hybrid environments and cloud migrations.

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##### 4. Incident, Problem & Change Management

- Act as Level 3 escalation for complex incidents across systems, network, and cloud.
- Conduct root-cause analysis, document findings, and implement permanent fixes.
- Participate in change advisory board (CAB) processes.
- Maintain accurate incident and change documentation.

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##### 5. Compliance, Audit & Governance

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- Ensure systems comply with ISO27001, PCI-DSS, GDPR, and internal information security policies.
- Assist in evidence preparation for internal and external audits.
- Maintain asset registers, network diagrams, and technical documentation.
- Implement logging, monitoring, and security reporting aligned with audit needs.

## 6. Automation & Optimization

- Automate repetitive tasks using PowerShell, Python, or scripting tools.
- Optimize performance across servers, networks, and cloud workloads.
- Implement monitoring dashboards using systems like PRTG, Zabbix, SolarWinds, or Azure Monitor.

## 7. Technical Leadership

- Mentor IT Support and Systems Engineers.
- Provide technical direction to project teams.
- Lead major infrastructure rollouts and upgrades.
- Work with vendors, service providers, and contractors.

## Responsibilities - Key Competencies

Competence	Description
<b>Business</b>	
Strategic Development	Establish the strategic direction and steer the organisation towards its goals
Planning	Deliver results by developing, reviewing or following a work plan, action plan or operational plan.

## Qualifications

Qualification	Discipline	Notes
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## Work Knowledge and Experience

## Requirements

## Other Required Requirements

No other required items found.

## Interactions

Type	Interaction	Comments
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No interactions found.

## Attributes

### Behavioural Styles

Accountable	Assumes full responsibility for own actions and identifies with the success or failure of own part of the overall work/goal.
Achiever	Puts in effort to achieve a desired result or goal and is motivated by this end and the overall accomplishment.
Detail oriented	Attends to the small elements of a task/activity, ensuring completeness and accuracy.
Enthusiastic	Shows high levels of excitement and interest, and expresses positive feelings.
Experimenter	Tries out new procedures, ideas or activities.
Innovative	Devises new and creative ways to do things comes up with original ideas.
Punctuality	Completes a required task or fulfills an obligation before or at a previously designated time
Reliable	Is able to be trusted to do what is expected or has been promised, puts in a great amount of effort believing in the value of work.

### Interpersonal Styles

Empathic	Has the ability to understand somebody else's feelings or difficulties.
Objective	Impartial and honest in dealings with others, eliminating own feelings and view to reach a balanced judgement.
Team Oriented	Enjoys being with others as part of a group or team.

### Thinking Styles

Abstract/conceptual thinker	Creates abstract or generic ideas generalised from particular instances.
Analytic	Able to separate things into their constituent elements in order to study or examine them, draw conclusions, or solve problems.

Challenger	Queries, tests information/beliefs and provokes thought.
Flexible/Adaptable	Readily accommodates changing circumstances, modifying own behaviour and/or views. Able to adjust easily to new conditions.
Numerate	Shows abilities in quantitative thought and expression.
Well organised	Controls tasks in a well thought out and critical manner.

## How To Apply

For more details and to apply for the Vacancy, scan the QR Code or refer to the link below:

## Contact for Enquiries

Contact Name: Mavnish Kumar

Contact Email: [Mavnish.Kumar@centrecom.com.fj](mailto:Mavnish.Kumar@centrecom.com.fj)

Further Contact Information: --

**Closing Date: 19 Jan 2026**