

# **Position Description**

Vacancy Title: Senior Developer

Location: Suva

## Objective

The Senior Systems Engineer is responsible for the design, implementation, maintenance, and optimization of enterprise IT infrastructure across multiple sites. This role ensures high availability, performance, and security of core systems, while providing technical leadership to the IT operations team. The Senior Systems Engineer will work closely with cross-functional departments, clients, vendors, and security teams to deliver reliable and scalable solutions aligned with ISO27001, PCI-DSS, and other compliance frameworks.

#### **Outcomes**

#### Capital Stakeholders (Owners)

#### 1. Infrastructure Design & Implementation

- Design, implement, and maintain server, storage, virtualisation, and network environments (on-prem & cloud).
- · Lead infrastructure upgrade, migration, and optimisation projects (e.g., datacentre, DR, cloud transformation).
- Provide architectural direction for new solutions across compute, network, security, and telephony.
- Ensure all designs meet redundancy, scalability, compliance, and performance requirements.

#### 2. Systems Administration

- · Manage and support:
  - Windows Server environments (AD DS, DNS, DHCP, GPO, PKI, RADIUS/NPS).
    - Microsoft 365 (Exchange Online, Entra ID, Teams).
    - VMware ESXi/VSAN/vCenter, Hyper-V.
    - Backup & DR systems (Veeam / Acronis / Azure Backup).
- · Perform patching, updates, capacity planning, and lifecycle management.

### 3. Network & Security Engineering

- Support and manage network platforms:
  - Firewalls (Fortinet, Palo Alto, Cisco, Sophos)
    - Switches, VLANs, VPNs, SD-WAN
    - Wireless infrastructure
- Implement and maintain security controls:
  - MFA, DLP, SIEM (Exabeam / FortiSIEM), IDS/IPS
    - Endpoint protection (CrowdStrike / FortiClient / Defender)
    - Log management and audit trails
- Conduct security hardening and vulnerability remediation.

#### 4. Cloud & Virtualization

- Deploy and manage cloud solutions (Azure/AWS/GCP), including:
  - Virtual machines
    - Identity & access management
    - Network services (VNet, NSG, load balancers)
    - Application hosting
- Support hybrid environments and cloud migrations.

### 5. Incident, Problem & Change Management

- Act as Level 3 escalation for complex incidents across systems, network, and cloud.
- Conduct root-cause analysis, document findings, and implement permanent fixes.
- Participate in change advisory board (CAB) processes.
- Maintain accurate incident and change documentation.

#### 6. Compliance, Audit & Governance

- Ensure systems comply with ISO27001, PCI-DSS, GDPR, and internal information security policies.
- Assist in evidence preparation for internal and external audits.
- Maintain asset registers, network diagrams, and technical documentation.
- Implement logging, monitoring, and security reporting aligned with audit needs.

#### 7. Automation & Optimization

- Automate repetitive tasks using PowerShell, Python, or scripting tools.
- Optimize performance across servers, networks, and cloud workloads.
- Implement monitoring dashboards using systems like PRTG, Zabbix, SolarWinds, or Azure Monitor.

#### 8. Technical Leadership

- Mentor IT Support and Systems Engineers.
- · Provide technical direction to project teams.
- · Lead major infrastructure rollouts and upgrades.
- Work with vendors, service providers, and contractors.

## Responsibilities - Key Competencies

Competence Description

Professional
Technology Application Apply technology.

**Operational** 

Health and Safety Establish and maintain a safe and healthy work environment.

Maintenance Monitor and/or maintain equipment, plant or vehicles in sound operating order.

## Qualifications

Qualification Discipline Notes

## Work Knowledge and Experience

- 5–8 years' experience in systems / infrastructure engineering. Experience supporting large multi-site environments or enterprise clients. Demonstrated ability to lead complex technical projects. Experience in secure and compliance-driven environments.
- Strong expertise in: Windows Server, Active Directory, Group Policy VMware / Hyper-V virtualisation Firewall & network engineering (Fortinet preferred) Azure / Microsoft 365 administration Backup & disaster recovery solutions Identity and Access Management (IAM) Proficient with: PowerShell or Bash scripting Monitoring tools & SIEM Patch management platforms (WSUS, SCCM, Intune)
- Excellent problem-solving and analytical skills. Strong understanding of ITIL framework (Incident, Change, Problem). High attention to detail in documentation and change control. Strong communication skills for business and technical audiences. Ability to work under pressure, especially during outages or escalations. Integrity, confidentiality, and strong security mindset.

## Requirements

### Language Proficiency

Must have excellent written and oral skills.

### Other Required Requirements

No other required items found.

## Interactions

Туре	Interaction	Comments
No interactions found.		

### **Attributes**

#### **Behavioural Styles**

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Accountable	Assumes full responsibility for own actions and identifies with the success or failure of own part of the overall work/goal.
Detail oriented	Attends to the small elements of a task/activity, ensuring completeness and accuracy.
Enthusiastic	Shows high levels of excitement and interest, and expresses positive feelings.
Punctuality	Completes a required task or fulfills an obligation before or at a previously designated time
Reliable	Is able to be trusted to do what is expected or has been promised, puts in a great amount of effort believing in the value of work.
Internersonal Styles	

## Interpersonal Styles

Forthright	Speaks out frankly without hesitation, showing a direct manner.
Realistic	Shows concern for facts and reality, rejecting the impractical.

Self-sufficient and Readily copes with situations without recourse/need of others, showing confidence and belief in oneself

assured and one's own abilities.

**Thinking Styles** 

Abstract/conceptual Creates abstract or generic ideas generalised from particular instances.

thinker

Concrete thinker Focuses on the tangible experiences of actual things or events.

Disciplined/Systematic Is controlled in conduct, shows an orderly pattern of behaviour, following a methodical and thorough

approach.

ImaginativeGenerates ideas and images, showing creativity.NumerateShows abilities in quantitative thought and expression.

## How To Apply

To apply for this vacancy, please click the link below or scan the QR code provided.

## **Contact for Enquiries**

Contact Name: Mavnish Kumar

Contact Email: Mavnish.Kumar@centrecom.com.fj

Further Contact Information: --

Closing Date: 18 Jan 2026