

Position Description

Vacancy Title: **Vehicle Quality Tester**

Location:

Reports To: **None**

Objective

The Vehicle Quality Tester conducts thorough road tests on all vehicles post-service or repair, ensuring optimal operational condition and the absence of defects before customer release. The role streamlines the quality assurance process and enhances workshop team focus on supervision and technical assistance, reporting to the Team Leader.

Outcomes

Organisational Stakeholders

1. Cost Efficiency and Resource Optimization Guaranteed

- Thorough vehicle inspection ensured post-service by identifying and rectifying issues before customer delivery to reduce rework costs and repeated visits
- Timely identification of recurring faults ensured, enabling proactive corrective actions and supporting overall workshop efficiency.

2. Quality Assurance Guaranteed

- Final inspections and verifications efficiently conducted to confirm all repairs and services meet Toyota's quality standards and customer expectations
- Adherence to Toyota's service procedures, checklists, and best practices assured, maintaining consistency in service delivery.
- Accuracy ensured in the documentation of inspection findings, discrepancies, and corrective actions implemented to support warranty claims, continuous improvement, and compliance.
- Submission of comprehensive daily reports assured, summarizing vehicle inspections and quality status.
- Timely feedback provided on recurring faults, systemic issues, or tool inefficiencies to support continuous workshop improvement.

Vehicle Inspection and Testing:

- Pre-shift review conducted of job cards, repair orders, and special instructions to ensure readiness and understanding of vehicle requirements.
- Execution of comprehensive dynamic road tests tailored to service type, assessing NVH, braking, drivetrain, handling, and overall safety.
- Performance of meticulous post-service static inspections, including:
 - Fluid levels and system integrity checks (engine oil, coolant, brake fluid, battery, hoses, belts).
 - Diagnostic confirmations and ECU readings verification.
 - HVAC, electrical, and lighting system functionality checks.
 - Brake, tire, and consumable filter assessments.
 - Visual exterior inspections for bodywork, paint, and tire conditions
- Accuracy ensured in the documentation of all observations and findings from the road test and inspection phases on the Vehicle Quality Gates Report.
- Timely communication of defects assured and all corrective actions are verified through follow-up inspections and road tests.
- **Vehicle sign-off delivered only when all standards and quality gates are fully met.**

3. Compliance and Safety Standards Maintained and Enforced

- Ensured every vehicle leaving the workshop meets Toyota's stringent quality and safety standards.
- Validation of the proper execution of all safety-related repairs and adjustments guaranteeing both vehicle and customer safety.
- Submission of a complete daily summary of tested vehicles and their final quality status guaranteed.

4. Customer Commitment and Experience Ensured

- Vehicle cleanliness and presentation confirmed, removing all protective coverings and service materials.
- Guaranteed verification of the return of all vehicle items secured during service, including spare keys and manuals.
- Clear and accurate feedback provided to Service Advisors and Team Leaders, ensuring transparent communication with customers about completed work and any follow-up actions.
- Timely vehicle return supported by performing efficient and thorough quality checks, minimizing customer wait times.
- Contribution to a professional workshop image by ensuring all vehicles meet Toyota service standards, building customer trust and confidence.

5. Learning and Skill Enhancement Sustained

- Completion all required Toyota technical training, staying informed of new models, technologies, diagnostic procedures, and repair techniques.
- Acquire proficiency in new diagnostic tools, software, and testing equipment, accurately interpreting data for precise quality assessments.
- Reamin informed of Toyota service bulletins and technical updates to ensure inspections reflect current standards.
- Development of specialized expertise in specific vehicle systems, including hybrid technology and ADAS, to manage increasingly complex inspections.
- Continuous improvement guaranteed in inspection techniques and efficiency, ensuring potential issues are identified promptly and accurately.

Responsibilities - Key Competencies

Competence	Description
Business	
Systems and Procedures	Develop and/or apply procedures to assist the organisation achieve its goals.
Documentation	Communicate using formal business writing.
Communication	Exchange information through verbal communication
Customer	
Customer Commitment	Demonstrate a commitment to customer service - both internal and external customers.
People	
Team Orientation	Work in a team towards a common aim.
Problem Solving	Develop practical solutions to a situation.
Professional	
Technical Strength	Demonstrate knowledge of a specialist discipline.
Compliance	Comply with relevant laws and the policies and procedures of the organisation.
Operational	
Equipment Operation	Control the operation of specialised equipment, plant or vehicles to satisfy the demands of the assignment.
Maintenance	Monitor and/or maintain equipment, plant or vehicles in sound operating order.
Health and Safety	Establish and maintain a safe and healthy work environment.
Environment	Establish and maintain an environmentally friendly organisation

Qualifications

Qualification	Discipline	Notes
Preferred		
Certificate	Automotive	Toyota Pro technicians' Qualification is an advantage
Desirable		
Diploma	Automotive	Toyota Pro technicians' Qualification is an advantage

Work Knowledge and Experience

3 to 5 years of experience in a Technician's Role or similar customer-facing role within the automotive industry, preferably with Toyota experience.

Proven experience in the automotive industry, preferably in a workshop environment.

Sound knowledge of vehicle mechanics and operation across various vehicle systems.

Ability to accurately identify and diagnose common vehicle issues through observation and road testing.

Meticulous attention to detail and strong problem-solving skills. Excellent communication skills to clearly document findings and report defects to technicians and service advisors.

Basic understanding of vehicle owner's manuals and service schedules.

Team player with a positive and proactive attitude. Ability to work independently while maintaining high standards of accuracy and efficiency.

Proactive learning attitude to stay updated on evolving vehicle technologies and diagnostics.

Strong organizational skills for managing multiple vehicles, inspections, and documentation tasks simultaneously.

Requirements

Language Proficiency

Excellent command of English

Regulatory Compliance Requirements

Valid driver's license with a clean driving record.

Other Required Requirements

No other required items found.

Interactions

Type	Interaction	Comments
Internal		
	Service advisors	

Type	Interaction	Comments
	Service Advisors.	
External		
	Service Advisors.	
	Technicians.	
	OEM Representatives..	for updates on testing procedures.
	Customers	

Attributes

Behavioural Styles

Detail oriented	Attends to the small elements of a task/activity, ensuring completeness and accuracy.
Integrity	Adherence to moral and ethical principles; soundness of moral character; honesty.
Reliable	Is able to be trusted to do what is expected or has been promised, puts in a great amount of effort believing in the value of work.

Interpersonal Styles

Forthright	Speaks out frankly without hesitation, showing a direct manner.
Self-sufficient and assured	Readily copes with situations without recourse/need of others, showing confidence and belief in oneself and one's own abilities.
Team Oriented	Enjoys being with others as part of a group or team.

Thinking Styles

Disciplined/Systematic	Is controlled in conduct, shows an orderly pattern of behaviour, following a methodical and thorough approach.
Initiative	Takes action and makes decisions without the help or advice of other people.
Well organised	Controls tasks in a well thought out and critical manner.

How To Apply

Further details about the role description and expected outcomes can be accessed by visiting: <https://app.hrmonise.com/job/4277/asco/vehicle-quality-tester> All applications must be submitted via the job portal; emailed applications will NOT be accepted.

Contact for Enquiries

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Closing Date: 14 Dec 2025