

# **Position Description**

Vacancy Title: Marine Boat Operator [Chuuk] Location: Chuuk Reports To: Maritime and Logistic Manager (v 1.00)

### Objective

The Marine Boat Operator operates and maintains boats and watercraft in a safe and efficient manner, adhering to nautical regulations and ensuring the safety of passengers and cargo. The role reports to the Marine and Logistics Manager.

### Outcomes

#### **Organisational Stakeholders**

1. Safe and Efficient Boat Operations

- Boats and watercraft are operated on inland or coastal waters.
- Safe speed and course are maintained throughout operations.
- Weather conditions are monitored and course adjustments are made as necessary.
- Vessel's safety equipment is regularly checked and maintained.

2. Effective Communication and Customer Service

- Communication with other vessels is conducted via radio and other means as required.
- Assistance is provided to passengers and crew members as needed.
- Passengers and cargo are loaded and unloaded safely and efficiently.

#### 3. Vessel Optimization and Cargo Operations

- Vessel Optimization Plans are created and sent to vessels to ensure optimal bunker consumption.
- Discharge and load information is sent to terminals as required.
- Stowages are updated and accurate cargo planning of vessels is ensured.
- Internal systems are updated with accurate information.

#### 4. Maintenance and Navigational Tasks

- Basic maintenance tasks on the vessel are performed regularly.
- Navigational tasks are carried out to ensure safe passage.
- Nautical charts are read and navigational routes are planned accordingly.

5. Organisation's image and value standards demonstrated and promoted

- Collaborate with other teams in the organisation for the benefit of the organisation
- Monitor and encourage team members to uphold image and value standards
- Uphold and demonstrate the organisation's image and values

### **Product's Stakeholders**

#### 1. Customer Service

- Consistently provided prompt, courteous, and professional service to all customers, exceeding expectations for customer satisfaction and building strong relationships within the industry.
- Maintained a professional and presentable demeanor at all times, upholding the company's image and adhering to uniform and grooming policies with unwavering commitment.
- Conducted business ethically and avoided speculation on company matters with external parties, demonstrating integrity and professionalism in all interactions.

## **Responsibilities - Key Competencies**

Co	ompetence	Description
B	isiness	
	Risk Management	Analyse and manage risk.
	Planning	Deliver results by developing, reviewing or following a work plan, action plan or operational plan.
	Resource Management	Deliver results through the efficient and effective allocation and use of supplies , equipment and people.

Competence	Description
Systems and Procedures	Develop and/or apply procedures to assist the organisation achieve its goals.
Communication	Exchange information through verbal communication
Customer	
Customer Commitment	Demonstrate a commitment to customer service - both internal and external customers.
Relationship Building	Build beneficial relationships with suppliers and stakeholders.
Quality Focus	Deliver quality.
Organisational Values	Display the organisation's image and value standards.
People	
Team Orientation	Work in a team towards a common aim.
Facilitation	Assist the progress of work ensuring its timely and effective completion.
Problem Solving	Develop practical solutions to a situation.
Self-Management	Manage your priorities and objectives efficiently and effectively
Professional	
Compliance	Comply with relevant laws and the policies and procedures of the organisation.
Operational	
Equipment Operation	Control the operation of specialised equipment, plant or vehicles to satisfy the demands of the assignment.
Health and Safety	Establish and maintain a safe and healthy work environment.
Environment	Establish and maintain an environmentally friendly organisation
Qualifications	

Qualification	Discipline	Notes
Preferred		
Certificate	Boat Master License	

## Work Knowledge and Experience

Skilled in safely operating and manoeuvring boats in various marine conditions.
Understands charts, GPS, weather patterns, tides, and maritime signals.
Knowledge of local and international boating laws, including port rules.
Proficient in using safety equipment and responding to emergencies such as man overboard, fire, or engine failure.
Able to perform routine vessel checks and basic troubleshooting of mechanical and electrical systems.
Aware of fuel handling, spill prevention, and environmental protection practices.

# Requirements

### Language Proficiency

Excellent command of English

Excellent command of written and spoken English

## Regulatory Compliance Requirements

Police Clearance Health Clearance - Fit to work Basic safety training First aid/CPR Safety of Life at Sea training

# **Other Required Requirements**

No other required items found.

### Interactions

Туре	Interaction	Comments
Internal		
	Terminal employees	
	Drivers	

Туре	Interaction	Comments		
	Refuellers			
External				
	Suppliers			
Attributes				
Behavioural Styles				
Accountable	Assumes full responsibility for own actions and ide overall work/goal.	entifies with the success or failure of own part of the		
Detail oriented	Attends to the small elements of a task/activity, e	nsuring completeness and accuracy.		
Punctuality	Completes a required task or fulfills an obligation	before or at a previously designated time		
Reliable	Is able to be trusted to do what is expected or has in the value of work.	been promised, puts in a great amount of effort believing		
Interpersonal Styles				
Collaborative	Capturing the efforts, focus, and attention of othe direction. There is humility in stewardship, it evok	rs. "There is a pride in leadership, it evokes images of es images of service. " John Taft.		
Team Oriented	Enjoys being with others as part of a group or team	n.		
Thinking Styles				
Flexible/Adaptable	Readily accommodates changing circumstances, n easily to new conditions.	nodifying own behaviour and/or views. Able to adjust		
Well organised	Controls tasks in a well thought out and critical ma	anner.		
Stewardship				
Aligned	Being situationally aware and sensitive to objective	es		
Attentive	Effectively organizing data and prioritizing objective	/es		

Authentic Being genuine, honest, and free from pretense

# How To Apply

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# **Contact for Enquiries**

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Further Contact Information: --

Closing Date: 22 Jun 2025